



**Computer Consultants International, Inc.**

*You ask we deliver!*



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**Company Overview**

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## Corporate History & Qualifications

### Computer Consultants International, Inc. (CCI) is an IT Consulting Firm focused on building long-term relationships and taking projects from end-to-end.

We are local to every state, and we stand by our customers wherever there is a need to be filled no matter how remote the location, be it Alaska, Hawaii, International, or in a major metropolis.

People are the key component of our success. By recruiting locally instead of bringing in outside talent, we foster growth and security for our clients' economies. We choose only the highest quality individuals not just based on technical qualifications but also as human beings. In both the Government and Commercial markets, high standards of ethics and accountability are critical. Our people are selected for their ability to build long-term relationships, to see beyond the technology into the real-world impact of each project, without compromising expertise in their field and the quality of service they can provide. Candidates choose to work for us

because of the unique opportunity to make a lasting contribution to the wellbeing of mankind.

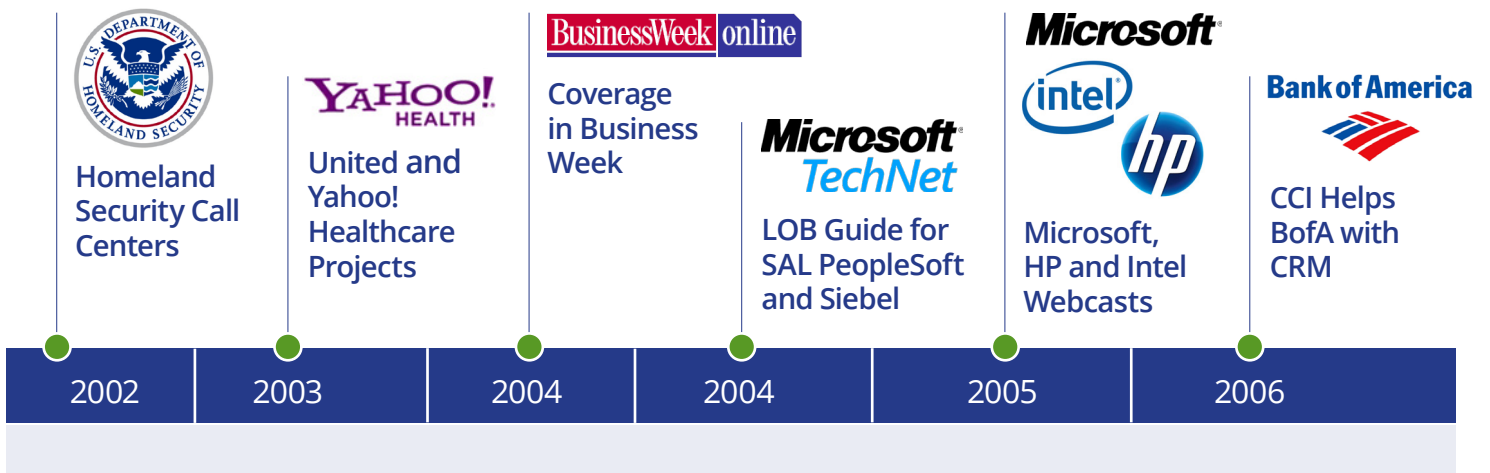
We were founded as a privately held C-Corporation in 1994 in the State of Montana and have never operated under another name. We are proud to be certified 100% Woman-owned and 100% Minority owned in the states of states of Virginia, Oregon and Washington; and DBE Certified for Federal projects.

We do not lock ourselves into a single technology or brand, but instead provide the solution that will work best for each client's unique needs over the long haul – whether those solutions be WordPress, DotNetNuke, Oracle, Microsoft's .Net, Java, or any other brand or technology. CCI is the corporate equivalent of a Renaissance Man, with deep expertise across the spectrum of IT. Our history shows we have

multiple successes in Education, Call Centers, Electronic Medical Records, Feasibility Studies, IT Security, Modernization, Web-Application Development, Website development, IT Hardware Support, and Network Engineering.

The following image gives an overview of CCI and how we have progressed through the years. CCI focuses on five main verticals: Government, Healthcare, Finance, Construction, and Technology. Our history proves we are dedicated to State, Local, and Federal Government projects: 60% of CCI's revenue is derived from Government projects and 40% from Commercial projects and Software Sales. We are proud to state that we have never failed on a project throughout our entire history.

## CCI Through the Years





## Development Projects



CCI is currently working on several development projects across the United States. In the field of Web-based Application Development, we have created .Net Web Applications for ticket reservations and to help bus passengers ride the Ferries in Puget Sound. For the WSDOT we created .Net-based Project Management Reporting applications, and we created Java-based online forms for the Oregon Department of Human Services. We are currently working on a project for the Washington State Health Care Authority to upgrade three websites to SharePoint 2010. For the Oregon Secretary of State we created new Voter Registration Web Applications using Java. For Sound Transit (the largest public transportation organization in Washington) we created eLearning modules to train their security staff on emergency response procedures, and their Quality Assurance teams to ensure that projects adhere to industry best practices. We are updating a legacy .Net application for the Washington Department of Labor and Industries and we will shortly begin a project to update the Java-based Criminal justice system for the State of Utah.

We implemented auditing software for the Washington Department of Labor & Industries to maintain compliance with Sarbanes-Oxley laws, and we helped the University of Washington implement Microsoft Dynamics AX.

Our Database Development includes a FileMaker Pro Logistics Tracking Database for Alaska's Department of Military & Veterans Affairs, and Database modernization work for Washington's Department of Transportation (WSDOT). We helped the Texas Department of Assistive and Rehabilitative Services retire their mainframe environment by replacing Cobol applications with Informix Stored procedures. For the Hawaii Department of Health, we upgraded their Tuberculosis Tracking System from DBASE IV to a modern LAMP environment with a MySQL database and performed Database Modernization and analysis for the Aids Division. Recently we completed a PowerBuilder/Sybase upgrade project for the Oregon Department of Human Services (DHS) on their Eligibility and Benefits systems that determine whether or not a citizen qualifies for assistance. In March 2013 we began a project to modernize the WSDOT FileMaker Pro databases that support funding and completion of research projects, and we are an approved vendor for the Department of Corrections database projects.

In the field of Web Development, one of our earliest clients was the largest Urdu-language Website in the World: Jang ([www.jang.com.pk](http://www.jang.com.pk)) who also own and operate The News International ([www.thenews.com.pk](http://www.thenews.com.pk)). CCI developed the main wireframes and layout as well as assisted with domain registration in

multiple countries. We created the site and prepared their team such that they have been completely self-sufficient and able to update and grow on their own. We also assisted [www.geo.tv](http://www.geo.tv) with international domain registration.

Closer to home, we have worked with Yahoo! and iMetrikus to create the world's first online diabetic patient data management system. We contributed to development of International Websites for Fluke ([www.fluke.com](http://www.fluke.com)), and created CondeGroup ([www.condegroupp.com](http://www.condegroupp.com)). CCI created SharePoint CMS intranet sites for Microsoft to link their disaster recovery teams and plans worldwide. We rebranded the corporate Website for an international confectionary firm. For the Washington State Ferries we performed two rounds of development to support the implementation of a web-based ticket-based reservation system, specifically from a human factors engineering UI/UX design perspective. For the Department of Commerce we performed website navigation analysis and user experience planning. And we migrated the City of San Antonio Police Department ([www.sanantonio.gov/SAPD.aspx](http://www.sanantonio.gov/SAPD.aspx)) from an HTML website into DotNetNuke's CMS.



CCI's core specialty is Project Management and High-level consulting. During the past few years, we have assisted the Oregon Police manage telecommunications as part of their statewide wireless interoperability project. For the Texas Workforce Commission, we are currently providing systems analysis to improve their web-based Unemployment Insurance Registration tools and Management Consulting to standardize Project Management across the Agency. CCI is creating a disaster recovery and business continuity plan for the Texas State Comptroller and we are also providing Management and Analysis consulting for the Comptroller's PeopleSoft upgrade.

In the State of Washington, we performed an analysis and feasibility study providing recommendations for data sharing from all cities and counties to the Department of Commerce and we performed a follow on analysis and strategic planning project. Additionally, we finished a feasibility study for the Department of Transportation and State Police to provide the State Legislature with information on the possible benefits and cost impact of combining the two agencies' radio networks into one. For WSDOT, we have also provided Management Consulting on a two-year, \$17-million upgrade for their software that handles more than \$2 billion in Capital Investments, and we completed



### **Analysis and feasibility study for the State of Washington Department of Transportation and Washington State Police**

management consulting for Phase 1 of WSDOT's project to implement a reservation system for the Ferries. For the University of Washington we recently completed implementing a Microsoft Dynamics upgrade.

For the past several years, CCI has held multiple management roles on the State Ferries major project to revamp their business model from first-come-first-served to a ticket-based reservation system, including leading the analysis and procurement, managing the software development teams, performing human factors engineering, and leading the Quality Assurance/Software Test teams.

In 2013 we started working with the Washington State Department of Licensing, providing quality assurance

and software testing to help transition them to a paperless environment for school-based and independent driver training programs statewide.

Last year CCI completed a project to create a Business Continuity/Disaster Recovery plan for the Iowa State Workforce Development. Additionally, CCI was accepted into the State of Utah's Master Contract for Project Management Services covering specialties such as ITIL, Six-Sigma/Lean and other methodologies to support the State's Operational Excellence Initiative statewide and through that program we have trained State Agencies on the proper implementation of Agile/Scrum Methodology.

In the Corporate world, we have provided Management Consulting on modernization projects for T-Mobile, Blue Cross/Blue Shield, Bank of America, Washington Mutual, Microsoft, Toyota Financial Services, USAA.com, and we recently assisted Wellpoint with one of the largest pharmaceutical management system implementations in the nation. For Alaska Airlines CCI provided Management Consulting for Oracle upgrades. CCI is just beginning a major Enterprise Architecture and Business Process Reorganization project for FiberCloud in Washington.





### Network / Systems Engineering and Administration

We are very proud of our recent success with the Washington State Board for Community and Technical Colleges, where—after three vendors had failed to complete a hardware and virtualization project—CCI turned the project around and achieved all of the Board's goals. For the Washington Department of Labor & Industries, we provided systems administration, modernizing their development and test environments.

CCI is currently performing a major virtualization project for Macomb Community College in Wisconsin, getting all of their systems at two locations off of physical servers and onto a virtual network. In Texas, CCI helped the Health and Human Services Commission with a migration to a new data center, and worked with the Comptroller of Public Accounts to update their Linux Systems, ETL processes and data warehouse after a critical security breach.

For the Oregon State Police, we developed a new configuration process for the Mobile Data Terminals installed in their emergency response and police cruiser vehicles, as well as provided quality assurance and support for current MDTs in the field. Also, we are just beginning a project to support the ODOT help desk. In Iowa we are currently providing Data Management

and Technician services supporting LAN/WAN connectivity statewide with field install, repair, and data monitoring responsibilities.

### Master Contracts for IT Services

CCI has direct relationships with many States through which all Agencies, Local (City/County) Governments, Tribal Governments and many Non-Profit Organizations may procure IT services. We maintain such Master Contracts with the States of Arkansas, Delaware, Oregon, Iowa, Maine, Maryland, Michigan, Minnesota, Mississippi, North Carolina, Pennsylvania, Texas, Virginia, Washington, and Wisconsin. We also have Master Contracts with the County of Maricopa in Arizona, Harford County Maryland, New Castle County Delaware, the City of Portland Oregon, the Hawaii Department of Education, Oregon Department of Transportation, Montana State University and the Washington State Administrative Office of the Courts, Parks and Recreation Commission, and the University of Washington. We have multiple Master Contracts with the Washington State Department of Corrections to provide development, database support, and network administration services.

Beyond the State Level, we have just started a Project Management Consulting Contract with WSCA (Western States Contracting Alliance) and NASPO (National Association of

State Procurement Officers). Initially the WSCA contract included 17 States, but it swiftly expanded and currently includes all 50 States across America.

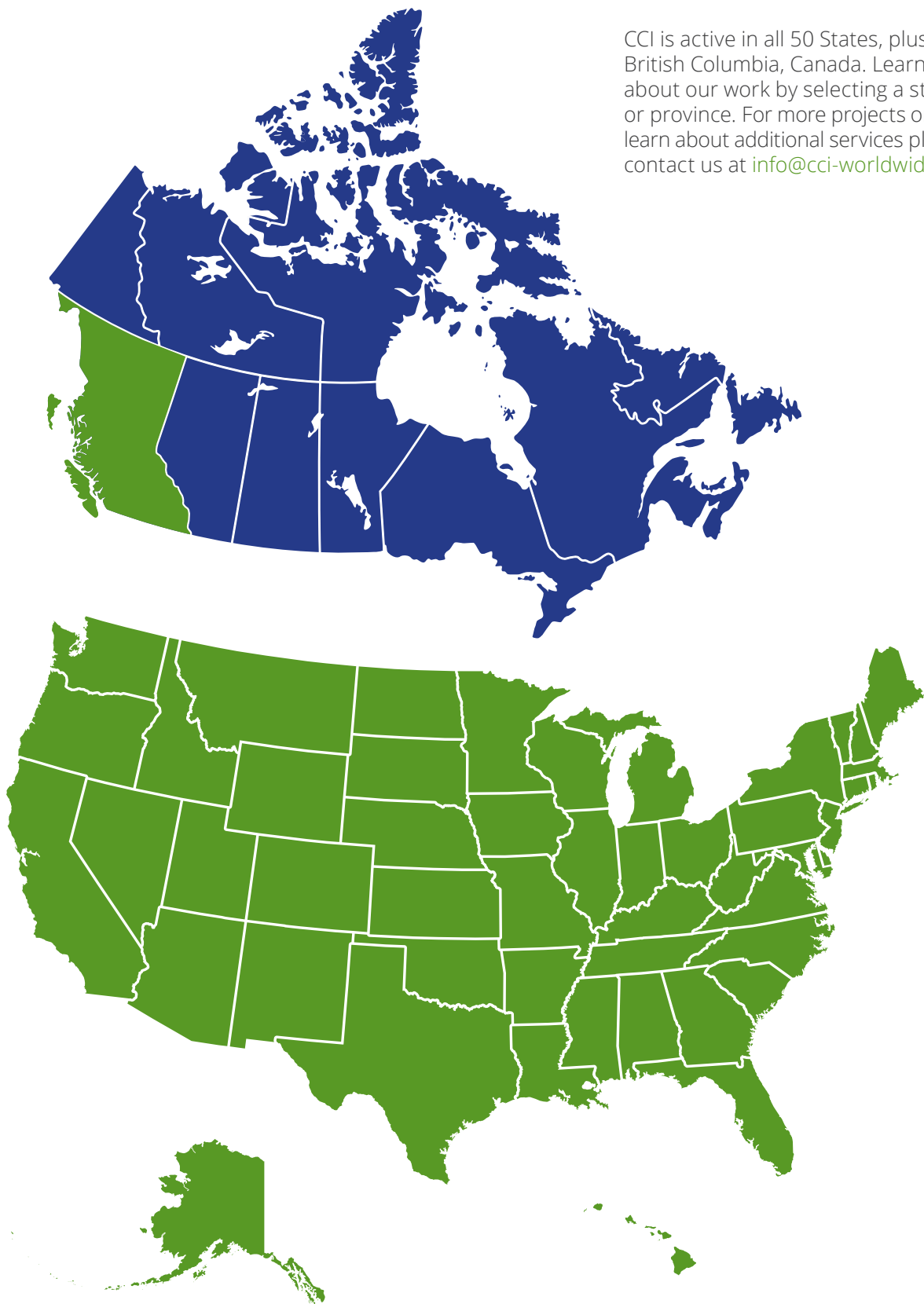
In British Columbia, Canada, we have entered into a Project Management Master Contract with Vancouver Community College.

### Hardware/Software Sales

CCI is an authorized reseller of most forms of IT hardware and software. Our activities include a statewide contract to provide data encryption to Washington, as well as specialty products such as a recent sale of Uninterruptible Power Supply (UPS) units to Connecticut's Department of Labor; and Satellite Phones for Pierce County Washington. We have been providing the Washington State Department of Labor and Industries with internal auditing software and related classroom training since 2008.

# Projects by State

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CCI is active in all 50 States, plus British Columbia, Canada. Learn more about our work by selecting a state or province. For more projects or to learn about additional services please contact us at [info@cci-worldwide.com](mailto:info@cci-worldwide.com).

Projects by State

ALASKA	
AK Dept. of Military and Vet Affairs	FileMaker Pro Database Development
ARKANSAS	
AR DIS	IT Staffing Services
ARIZONA	
AZ Maricopa County	IT Professional Services Vendor Pool
COLORADO	
CO DHCPF	Website Assessment for Colorado PEAK Project
CONNECTICUT	
CT DOL	Call Center Power Supply
DELAWARE	
DE DTI	IT Staffing Services
DE New Castle County	IT Staffing Services



## Projects by State

HAWAII	
HI DOE	IT Professional Services Vendor Pool
HI DOH	Business Analysis for Laboratory System
HI DOH	LAMP Development / Modernization
HI DOH	MS Access/SAS Database Upgrade
HI DPS	Crime Victim Compensation Database Development
	Oracle Forms and Reports

### Automated reporting of lab test results to help protect Hawaii's children from tuberculosis



CLIENT: State of Hawaii

PROJECT: Hawaii DOH Tuberculosis Reports

PROJECT DATE: April 2011 – Nov 2011

**PROJECT SUMMARY:** Every year over 35,000 children are tested for Tuberculosis in Hawaii and each one receives a report in the mail with a built-in postcard. The software DOH used to print and send these letters was obsolete and they could no longer edit the reports to accept new information and changed paper sizes. CCI provided an overhaul of the legacy application allowing it to be controlled through a Web Browser and the reports to be edited with any HTML editing software the DOH preferred. As a result of this project, children across the State continue to receive their test results and are able to schedule any needed follow up using the incorporated tear-away postcard.

### Ensuring research data is effectively communicated between labs and control centers in the treatment of HIV/AIDS



CLIENT: Hawaii Department of Health

PROJECT: Hawaii DOH Aids Database Upgrades

PROJECT DATE: Oct 2011 – Dec 2011

**PROJECT SUMMARY:** For many years the Department of Health's Aids Tracking Team has had errors in their laboratory reporting system preventing them from sharing their data with the Federal Centers for Disease Control. To get all of their data to the CDC multiple DOH staff had to manually re-edit 30% of all test results and send them one-by-one. CCI reviewed both the laboratory information management system and the database to identify the root cause of these errors and find ways for the DOH to automate the process allowing the data to be shared more accurately and without constant manual effort. As a result of this project the DOH can spend more time gathering the data and using it to help prevent the spread of HIV/AIDS through the State of Hawaii, and the whole of the USA can benefit from Hawaii's findings.

## Projects by State

IOWA	
IA DAS	ITQ Program – IT Services
IA ICN	LAN/WAN Telecommunications Services
IA ICN	Telecommunications Support Services
IA IWD	Disaster Recovery Analysis and Planning
IA IWD	Network Topology, Disaster Recovery

### First disaster recovery plan for Iowa Workforce Development



**CLIENT:** State of Iowa  
**PROJECT:** IA IWD Disaster Recovery  
**PROJECT DATE:** April 2011 – Nov 2011

**PROJECT SUMMARY:** CCI provided the Iowa Workforce Development their first comprehensive plan to maintain service in the face of a statewide disaster. As part of the project, CCI also analyzed the entire IWD statewide hardware network and identified ways to automate the transfer services out of state if all Iowan locations were damaged. Thanks to this project's success, Iowa State citizens will continue to receive benefits when they need them most.

### Broadband internet & telecommunication improvement services for schools and non-profits statewide



**CLIENT:** Iowa Workforce Development  
**PROJECT:** IA ICN Bandwidth Restructuring  
**PROJECT DATE:** Jan 2012 – Present

**PROJECT SUMMARY:** As part of a major statewide overhaul, the Iowa Communications Network upgraded the Wireless and Internet Telecommunications hardware to increase total bandwidth. After an in-depth analysis, CCI distributed the new capacity among schools and government agencies. As a result of this project, school children and government servants have fast and reliable Internet service.

## Projects by State

MARYLAND	
MD DIR	CATS+ IT Staffing Services
MD Harford County Government	IT Staffing Service
MD Transportation Authority	GIS Administration Technical Services

MAINE	
ME OIT	IT Staffing Services

MICHIGAN	
MI DTMB	ReSTART Prequalified IT Services
MI Lansing Community College	Oracle Banner Consulting Services
MI Macomb Community College	Network virtualization

MINNESOTA	
MN OET	902TS Master Contract for IT Services

MISSISSIPPI	
MS ITS	Information Systems Consulting Services
MS University of Mississippi Medical Center	Consulting and Technical Services

MONTANA	
MT Montana State University	Oracle Banner Consulting and Technical Services

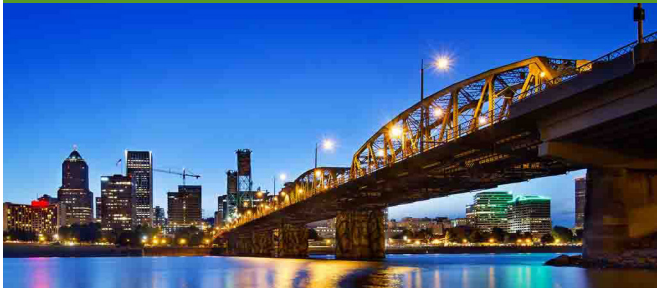
NORTH CAROLINA	
NC ITS	IT Professional Services Vendor Pool



## Projects by State

OREGON	
OR City of Portland	On-Call Information Technology Services
OR DAS	MSP Program – IT Services
OR DHS	ACCESS Legacy System Upgrade
OR DHS	Java Development
OR DOT	Help Desk Support Project
OR DOT	.Net Development
OR DOT	Small Contracts Prequalified Vendor Pool
OR SOS	Java Web Application Development
OR State	Business Analyst for ALDER Project
OR State Police	IT Project Management
OR State Police	Mobile Data Terminal Upgrade

### Replacement and modernization of emergency response vehicles and public service systems statewide



**CLIENT:** Oregon Department of Human Services  
**PROJECT:** DHS Online Systems Redesign  
**PROJECT DATE:** Feb 2011 – Aug 2011

**PROJECT SUMMARY:** CCI improved the web-based tools Oregon Citizens can use to apply for benefits from the Department of Human Services (Including food stamps and other services) as well as provided them the ability to manage their accounts with the state online. Additionally, CCI provided the DHS with new software to process the applications, determine eligibility, and authorize service. Thanks to this project, the state was able to continue providing crucial support to needy families, and will be able to respond to new applications quickly.

### Modernization of onboard data systems used by police and emergency responders



**CLIENT:** Oregon State Police  
**PROJECT:** MDT Software Upgrade  
**PROJECT DATE:** Jul 2012 – Mar 2013

**PROJECT SUMMARY:** Emergency Response Vehicles require instant and secure access to critical data. Mobile Data Terminals used by Oregon's Police force were becoming unreliable and using increasingly outdated software. CCI provided live support to Officers in the Field, and directly modernized more than 300 MDTs with up-to-date software and applications. As a result of this project Oregon State Police Officers have more reliable access to critical data, ensuring their ability to Serve and Protect.

## Projects by State

PENNSYLVANIA	
PA CWOPA	IT Staffing Services
TEXAS	
TX COSA	Website Redesign/Development
TX CPA	Disaster Recovery Strategy Planning
TX CPA	Linux Systems Administration
TX CPA	PeopleSoft Management and Analysis
TX DARS	Informix, COBOL Development
TX DIR	ITSAC Program – IT Services
TX DMV	Network Administration
TX DPS	Criminal Justice System Analysis and Modernization
TX DSHS	ASP.Net Web Application Development
TX HHSC	Windows Server Administration
TX TWC	Systems Analysis, Business Analysis
TX TWC	IT Business Process Re-Engineering

### Ensuring military veterans and citizens of Texas can apply for benefits online



**CLIENT:** Texas Workforce Commission  
**PROJECT:** TWC Online Systems Redesign  
**PROJECT DATE:** Jan 2011 – July 2013

**PROJECT SUMMARY:** Several groups of Texas citizens were unable to use the TWC website to apply for unemployment benefits. CCI provided an in-depth analysis of the TWC online system and helped design the replacement applications and implement the new software. As a result, thousands of citizens can apply for crucial benefits when they need them most, without straining the state’s resources.

### Website redesign, development and online memorial dating back to 1857



**CLIENT:** San Antonio Texas Police Department  
**PROJECT:** Website Redesign & Development  
**PROJECT DATE:** Feb 2012 – Oct 2012

**PROJECT SUMMARY:** CCI developed a website for the SAPD that provides useful tools and information to the citizens of San Antonio. CCI also helped develop an online History of the department going back to its foundations in 1718, with an online memorial to fallen officers. The SAPD now has a powerful tool to communicate with visitors and citizens, and provide them with information and resources to stay safe.

## Projects by State

UTAH	
UT DOP	P.M. Operational Excellence Initiative
UT DTS/DPS	Java-Based Criminal Justice System
UT DWFS	Project Management Agile Project Management Training

VIRGINIA	
VA SMSA	IT Staffing Services

WASHINGTON	
WA AGO	Project Management, Litigation Support
WA Commerce	Data Warehouse System/Business Analysis
WA Commerce	Database Analysis and Modernization
WA Commerce	Website User Experience Analysis
WA DES	Data Encryption Software & Services
WA DES	ITPS – IT Services
WA DNR	Mainframe Analysis and Development
WA DOA	IT Managed Services Sourcing Contract
WA DOL	Quality Assurance / Software Testing
WA DOC	Database Development
WA DOC	IBM WebSphere Application Server Support Services
WA DOC	Network Engineering Services
WA DOC	.Net Development and Q/A-Test Services
WA DOT	EL8, FileMaker Pro Development
WA DOT	EL02, FileMaker Pro Development
WA DOT	LG10, Application Modernization
WA DOT	LG14, Web Services Interface
WA DOT	NM9, ITS Capital Project Management
WA DOT	RV1, Telecommunications Analysis
WA DOT, Ferries	Management of Ticket Reservation Software

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## Projects by State

WASHINGTON (continued)	
WA DOT, Ferries	Project Management For Website Re-Design
WA DOT, Ferries	QA Consulting For Ferries Website
WA DOT, Ferries	QA Lead for Ticket Reservation Software Development
WA DOT, Ferries	RH1, Web Application Development
WA DOT, Ferries	SV4, SV7 Website Upgrade, UI/UX Design
WA DOT, Ferries	SV15, .Net Web Application Development
WA DOT, OIT	LG29, FileMaker Pro Modernization
WA Evergreen State College	IT235 Washington Center Database
WA Fish & Wildlife	Project Management
WA HBE	Small Business/Producer Representatives
WA HBE	On-Call Support
WA HCA	SharePoint Template Development, Website Migration Support
WA King County	Microsoft CRM on Call Support
WA L&I	Classroom Training for Internal Audit Software
WA L&I	Internal Audit Software / SOX Compliance Monitoring
WA L&I	IV&V Auditing For End Quality Assurance For New Legislative Changes
WA L&I	K1323 Security/Compliance Software
WA L&I	K2140 Network Engineering
WA Military Department	Microsoft SQL Server 2012 Database System
WA OSPI	Technical Writing/Editing Services
WA Parks and Recreation	Vendor Pool – Engineering and IT services
WA Pierce County	Satellite Phones
WA SBCTC	Network, System Administration
WA Sound Transit	Web Based E-Learning Applications
WA Traffic Safety Commission	On-Call Help Desk Support
WA University of Washington	Microsoft Dynamics Upgrade
WA University of Washington	Professional Services

## Projects by State

WISCONSIN	
WI DOA	IT Managed Services Sourcing Contract
MULTISTATE	
WSCA / NASPO	Procurement Management and Analysis Services
CANADA	
BC Canada, Vancouver Comm. College	Project Management Services
COMMERCIAL	
Alaska Airlines	IT Management Consulting, Business Analysis
Bank of America	IT Management Consulting
Blue Cross Blue Shield	IT Management Consulting, IT Services
FiberCloud	Enterprise Architecture & Process Optimization
House of Mayfair	International Website Development
Microsoft Corporation	IT Program Management
Quorum Review	IT Management Consulting, IT Services
T-Mobile	IT Management Consulting
Toyota Financial Services	IT Program Management
United HealthCare/TriZetto	Software Implementation
USAA.com	IT Management, Mobile Applications
Washington Mutual Bank	IT Management Consulting
WellPoint	IT Management Consulting